



# THE QUALITY POLICY

The City of Owen Sound is committed to the continuous supply of safe drinking water to all users. To fulfill this commitment every aspect of the operations is guided by three overarching principles:

## *QUALITY*

Establishing and maintaining a QMS, and being in compliance with all applicable legislation regulations.



## *SUSTAINABILITY*

Maintaining infrastructure and operations in an environmentally-responsible fashion with a reasonable cost without sacrificing performance.



## *CONTINUAL IMPROVEMENT*

Striving always to improve the Drinking Water Quality Management System.

